



# West Sussex Mediation Service External Newsletter

## Happy Customers

Issue No: 120  
(July)  
Summer 2018



### External Edition

*Published for the  
Funders/ Supporters  
of the West Sussex  
Mediation Service.*



We are pleased to be able to highlight some lovely messages and testimonials from satisfied customers, which have been received in the office recently. Happily, they have been accompanied by some donations.

*"We had excellent feedback regarding the service you provided us and would be grateful if you could undertake another mediation." (Workplace)*

*"I honestly don't think we would have managed any of this without your help. You provided a safe place for us to talk, and stopped things going too far, and beyond repair. For that we are all very grateful."*

(Intergenerational)

## Hotting Up!

As temperatures soar and the heatwave continues, across the country, the summer is also hotting up in other ways.

By 25th July WSMS had received 36 new referrals. Ten of those relate to antisocial behaviour and four for noise nuisance.

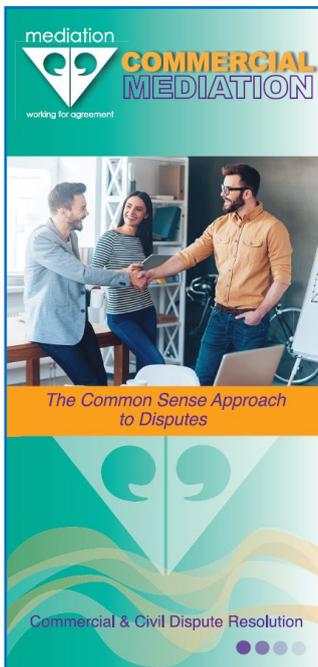
Tempers are starting to fray. This July will prove to be our 2nd busiest July on record.

People are likely to be outside a lot more during the hot weather, so there is an increased chance of people meeting each other in circumstances that could result in altercations. In fact, hot and especially humid weather is known to be associated with increases in aggression, as well as a lower general mood. That's because trouble sleeping, dehydration and restrictions on daily activities – being cooped up inside all day to avoid the sweltering heat – may all contribute to a worsening mood in hot weather.

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# News



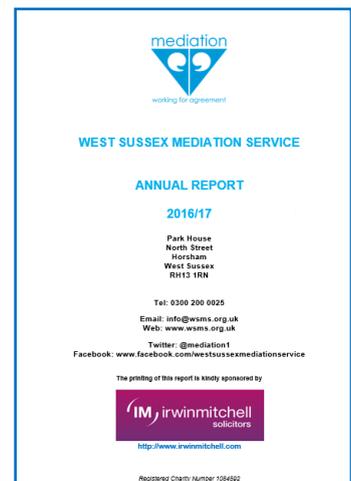
Despite wishing to wind down her business and transfer her attentions elsewhere, our Graphic Designer, Hilary Bates, kindly agreed to design a leaflet for Civil and Commercial Mediation to complete our portfolio. This is what she came up with. We will be sending it to print soon but meanwhile the leaflet is downloadable from our website: <http://wsms.org.uk/mediation-links/documents-to-download/>

Thanks to a number of kind hearted volunteers, we are able to provide this service to anyone in need of such type of Mediation.

We have the following other leaflets available in printed form or as a download; Community, Intergenerational, Elder, Family, Workplace and Conflict Coaching.

If you require some supplies or know anywhere suitable to display any of them, do get in touch with Nick.

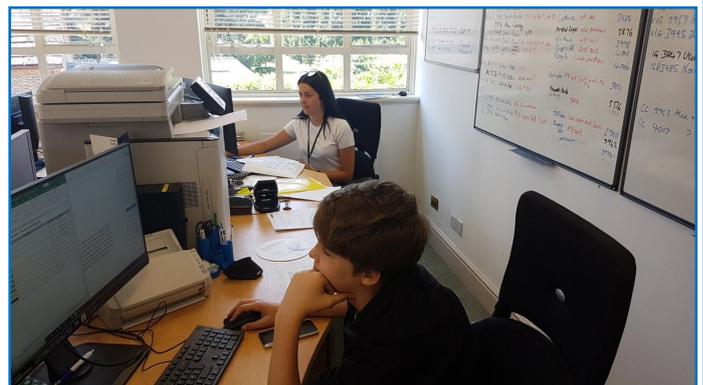
> **Annual Report 2018** – Our Annual Report for 2017-18 is almost ready to go to the printers. The trustees met on 23rd July and approved the accounts for the year 1st April 2017 to 31st March 2018. They will get final approval from our External Examiner, Sushma Clark and then be added to the report. Copies will be available on request and at our AGM in September. It will also be downloadable from our website as a .pdf file. At the time of going to press (newsletter) we are yet to confirm a sponsor. In the last four years it has been Irwin Mitchell (Thomas Eggar LLP prior to their takeover). I



f you would like to support the print costs (£200) we would love to hear from you.

> **Staff** - It's like Police Officers (if you can find one) - our office team seem to be getting younger!!

Here are Viktorija and Ethan completing their respective Work Experience placements with us in our Park House office.



# Diary Date



**THE TRUSTEES**

of

**WEST SUSSEX MEDIATION SERVICE**

have pleasure in inviting you to the

**17th ANNUAL GENERAL MEETING**

to be held

**on Thursday 27th September 2018**

(Arrival 6.00pm for 6.30pm)

**in the Wicker Room**

**Park House, North Street, Horsham, RH12 1RN**

**Light refreshments**

**Networking- meet the staff, volunteers and trustees**

**plus take a tour of our facilities**

**RSVP to:**

Nick Handley  
West Sussex Mediation Service  
Park House  
North Street  
Horsham  
RH12 1RN

Tel No: 01403 258900

Email: [events@wsms.org.uk](mailto:events@wsms.org.uk)

 Give as you Live®

 Give as you Live®

**FREE fundraising  
at your fingertips!**



A new Give as you Live App is available for iPhones/iPads—an Android version will follow soon. It is packed with features, including a fast and intelligent browser search—enabling you to shop faster on the go.

<https://itunes.apple.com/gb/app/give-as-you-live/id739773339>

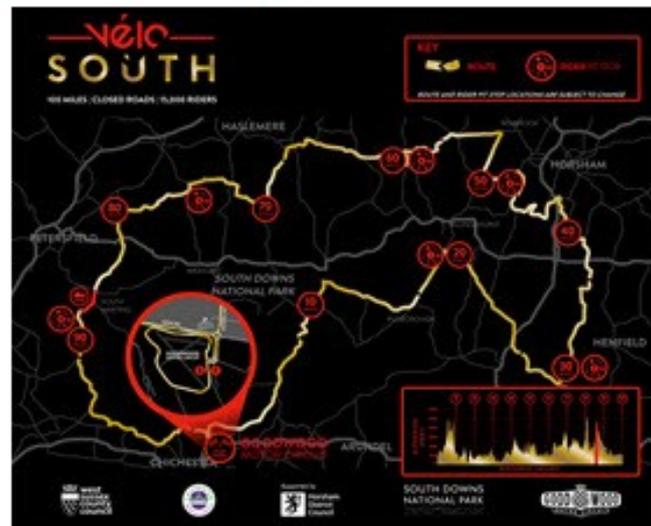
# Vélo South

West Sussex Mediation Service

# VÉLO SOUTH CYCLE EVENT

**Sunday 23<sup>rd</sup> September 2018**

Did you miss out on a General Entry to this  
**(SOLD OUT)** Fantastic Event?!



- then call Nick for a scarce Charity Slot

07768 872676



<https://www.wsms.org.uk>

(Registered Charity No.1084592)

# Training Course

## West Sussex Mediation Service



WSMS is seeking to attract

**Volunteers to train as**

## **COMMUNITY MEDIATORS**

Training - Late Sept into early Oct 2018  
Are you a good listener & communicator?  
Can you be non-judgemental & impartial?

Live in Chichester or Arun District?

Able to travel & have time available?

Enquire here:

Tel: 0300 200 0025    Email: [info@wsms.org.uk](mailto:info@wsms.org.uk)

Web: [www.wsms.org.uk](http://www.wsms.org.uk)